PROPERTY INSURANCE SOLUTIONS

SC Space Coast Communities Association Serving Central Florida Home Owners, Cooperative, Timeshare, and Condominium Associations

Saturday, October 21, 2023



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Jerrime Kitsos

Senior Vice-President – Real Estate Practice Leader

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Allen Chapman

Executive Vice-President

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Agenda

- 1 About HUB
- 2 Problem
- 3 Solutions
- **4** Q & A
- 5 Evaluation





We're HUB International

With HUB, you have peace of mind that what matters most to you will be protected — through competitive rates and comprehensive benefits that put you in control.

5 th	largest insurance broker in the world
7 th	largest employee benefit <mark>s broker</mark> in North America
2M+	clients around the globe
530+	offices across North America
15,000+	employees throughout North America





Aimee Johnson Marketing



Gidget Tarver New Business Coordinator

Senior Account Executive



Amy Martin Senior Account Executive

Kristen Cook Associate Account Executive Bryce Lineker

Vice-President



Brandy Walley Account Executive



Rana Caldwell Account Manager * Not Pictured Tyler Pitts – Submissions

Anna Stonicher – Marketing

Sherry Hill – Account Manager

Shannon Hough - CSR

The Problem

Soft Market

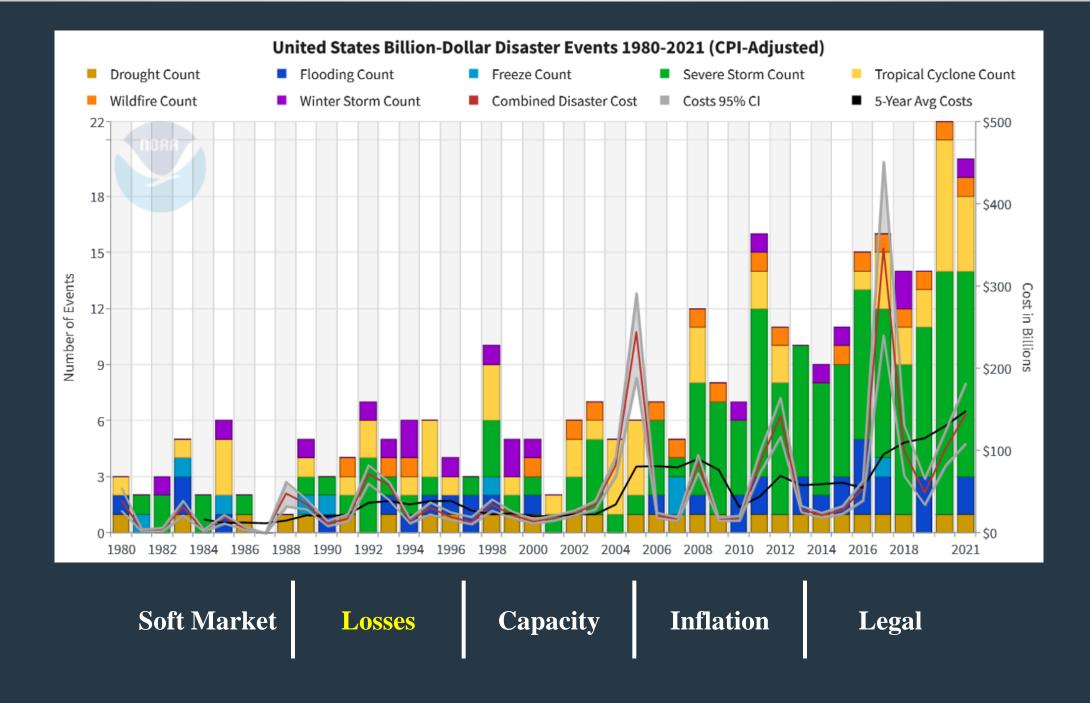
Capacity

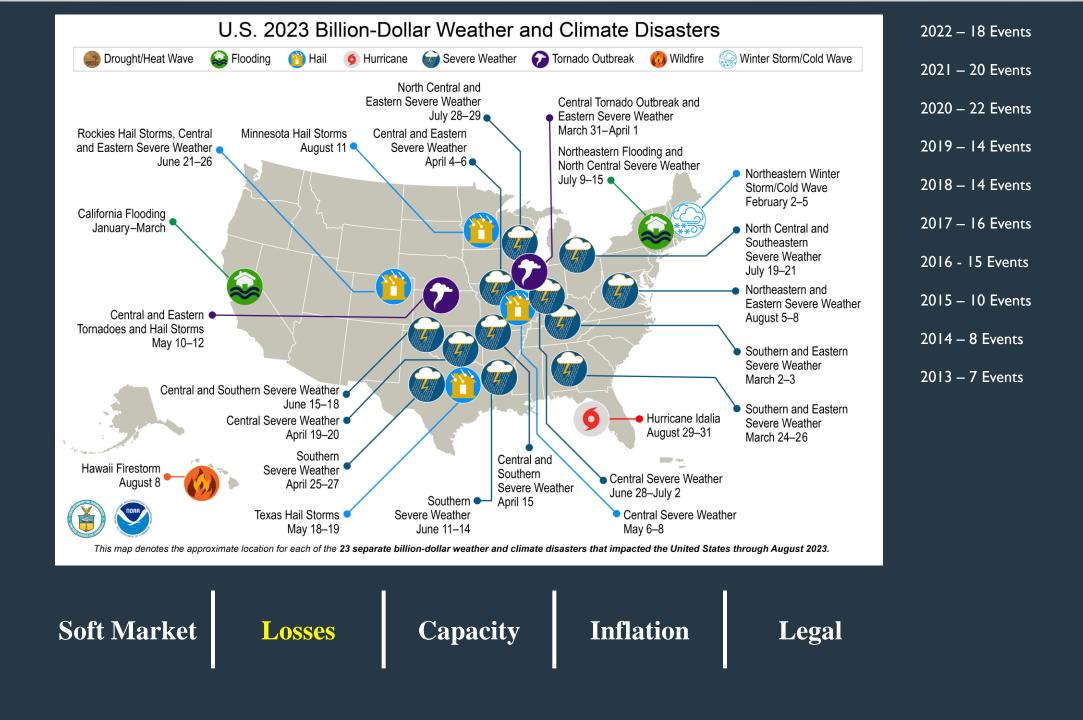
Losses

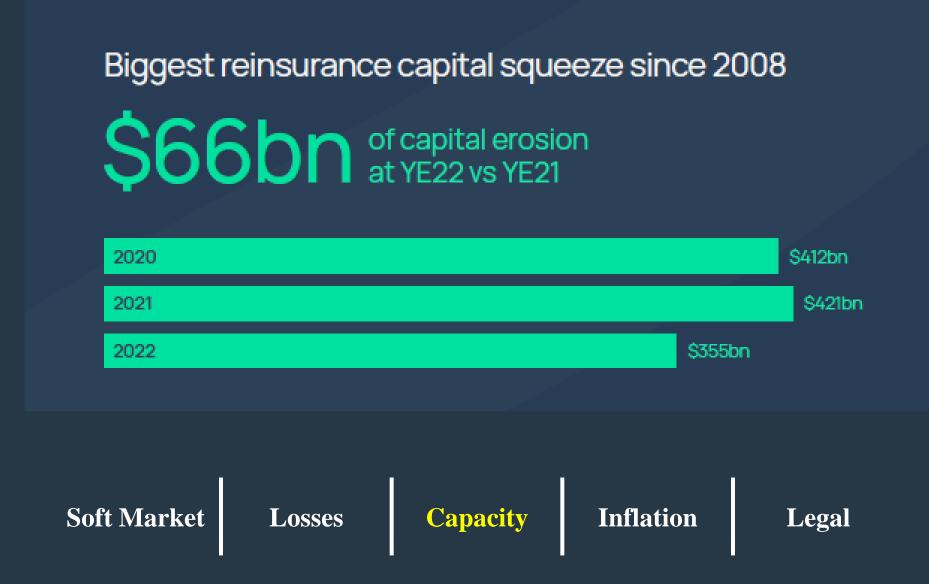
Inflation

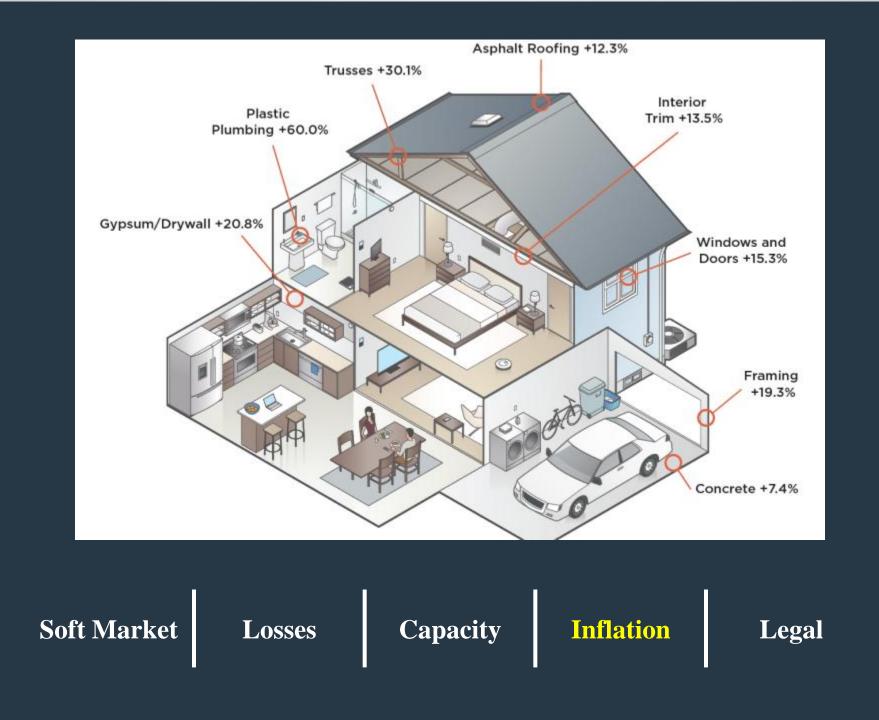
Legal











US PROPERTY INSURANCE REVIEW

Figure 5: Carrier Reporting to The Florida Office of Insurance Regulation (OIR)

IRMA, DOE Sept 10 & 11, 2017. Data of Jan 5, 2018, dOE plus 17 weeks	IRMA, DOE Sept 10 & 11, 2017. Data of Nov 2020, considered 'final'	IAN, DOE Sept 28- 30, 2022. Data of Jan 20, 2023, DOE plus 16 weeks
877,843	1,125,588	683,456
\$7,206,877,805	\$20,674,792,954	\$12,927,978,952
\$8,210	\$18,368	\$18,916
	& 11, 2017. Data of Jan 5, 2018, dOE plus 17 weeks 877,843 \$7,206,877,805	& 11, 2017. Data of Jan 5, 2018, dOE plus 17 weeks10 & 11, 2017. Data of Nov 2020, considered 'final'877,8431,125,588\$7,206,877,805\$20,674,792,954

Capacity

Inflation

Legal

Source: Florida Office of Insurance Regulation; lan

Losses

Soft Market

The Florida Office of Insurance regulation reports that Florida accounts for only 9% of the nation's homeowners claims but 79% of homeowners insurance lawsuits. Over a 10-year period 71% of the \$51 billion paid by Florida insurers went to attorneys' fees and public adjusters

Soft Market Losses Capacity Inflation

Legal

Florida Legislature

HB 837 – Tort Reform Package

- Clarified Bad Faith
- Modified comparative negligence
- Modified one-way attorney's fees

SB 7052 – Insurer Accountability

- 90-Day post hurricane repair clause
- Citizens to insurer properties with open claims

HB 799 – Wind / Flood Requirement Clarification

• Insurer that requires flood coverage when placing the wind must verify that flood is placed.



Solutions

Submission

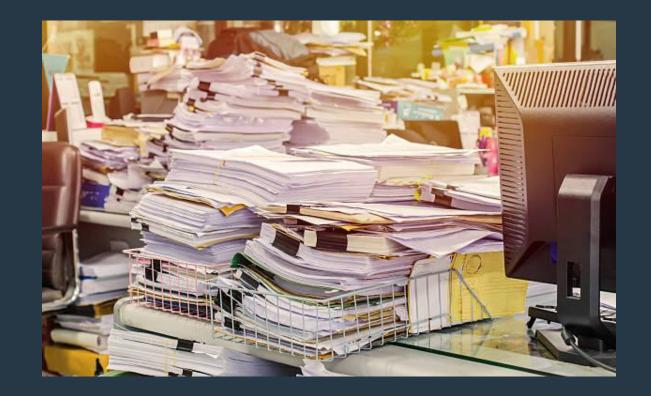
Access Point Pre Loss

Transparency

Claims Advocate

Standing out in the Crowd

- Accurate Data SOV Fixer
- Dedicated Submission Team
- Valuation Conversation
- Reputation in the Market







Markets Accessed











SubmissionAccess PointPre LossTransparencyClaims
Advocate

Pending		
Market	Response	
Avondale		
AXA XL		
Curotech		
MunichRe	Limited to a quota share participation; not able to improve upon quoted options Limited to a quota share participation; not able to improve upon	
RiskSmith	quoted options	
RLI		
SRU	Limited to a quota share participation; not able to improve upon quoted options	
Starr		
SwissRe		
Ventus		
Westchester	Limited to a quota share participation; not able to improve upon quoted options	
Indicated/Quoted		
Market	Response	
Aspen	Quoted \$2.5M po 10x10 @ \$200k layer (\$50k min premium) + tax; replaced by James River	
Intact	Quoted TIV x/s \$20M for \$72.5k; excluding all wind (cannot include all other wind); no interest in attaching x/s of \$10M	
James River	Using FAC support quoted the full 10x10 for \$90k layer; replaces Sompo, Aspen, and Markel	
Markel	Quoted \$2.5M part of 10x10 @ \$200k layer (\$50k MP); replaced by James River	
RSUI	Quoted TIV x/s \$10M, all risk excluding EQ, Flood, Surge, and Named Storm for \$100k (min premium)	
Sompo	Quoted 5 po 10x10 @ \$200k layer (\$50k her share); replaced by James River	
Velocity	Quoted \$10M Primary (down from full limits); \$190k premium; see quote for full details	

	Declined		
Market	Response		
AMGR	Multiples of target for the primary just to get to syndicate minimums; for a 5x5 indicated more than \$350k+		
Allied World	Account is too small for uw appetite		
Arch	Account is routed to Ventus since TIV is below \$75M		
Arrowhead	Declined; Airports are an excluded class of business		
Ascot	Cargo/IM market; account not a fit		
Axis	Indicated layer premium is \$250K LP for a 10% line in the 10x10		
	5x5 would start at \$100k (MP); not an indication / just a starting point;		
Beazley	Indicated 5 po 10x10 @ \$300k layer or \$2.5M part of 10x10 @ \$400k layer; not competitive compared to other carriers quoted in the 10x10 layer		
Berkshire	TIV is too small for market to be competitive		
C&F	Account not a good fit; looking for TIV's closer to \$250M range.		
C.N.A.	Will struggle with Tier I location (not much appetite); limited to quota share & \$50k MP		
Canopius	TIV is too small for market to be competitive		
Catalytic	Declined; class of business		
Coaction	Uw indicated account did not model well		
Core	Limited to quota share (smaller line of \$2.5M +/-) and \$50k MP		

Transparency

Submission Access Point Pre Loss

Claims Advocate

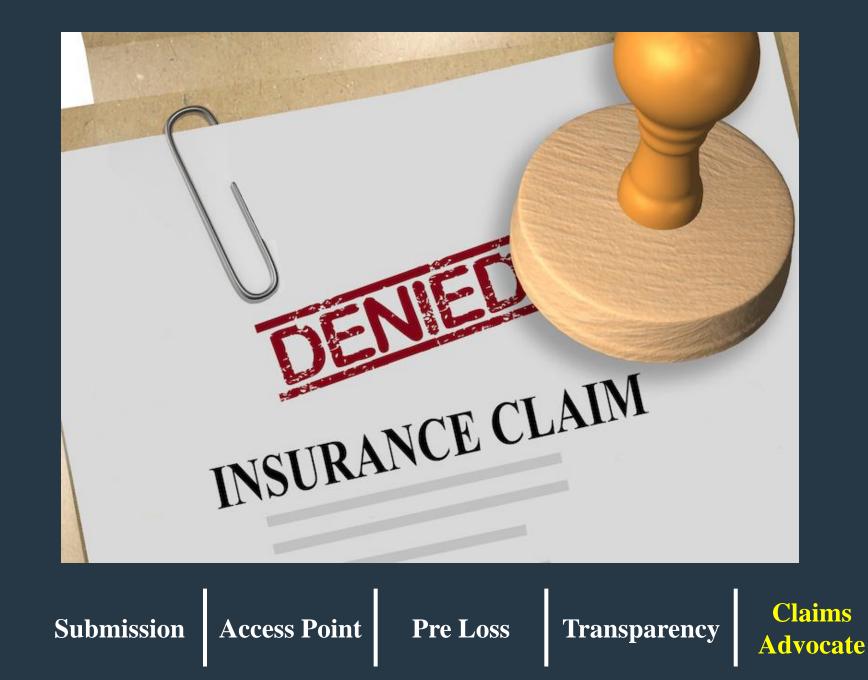








 Submission
 Access Point
 Pre Loss
 Transparency
Service



Questions?

Evaluation

- Was this presentation beneficial did you learn something today?
- Is your association benefiting from these strategies now?
 - Access Points to the marketplace
 - Top of the pile submission quality
 - Pre-Assigned Adjuster Pre-Loss Contractors
 - Understanding of what is driving the market
 - Transparency on their work and process

Do you continue with the same approach and hope for better results

or

Do you take action to change the outcome?

Thank you.

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