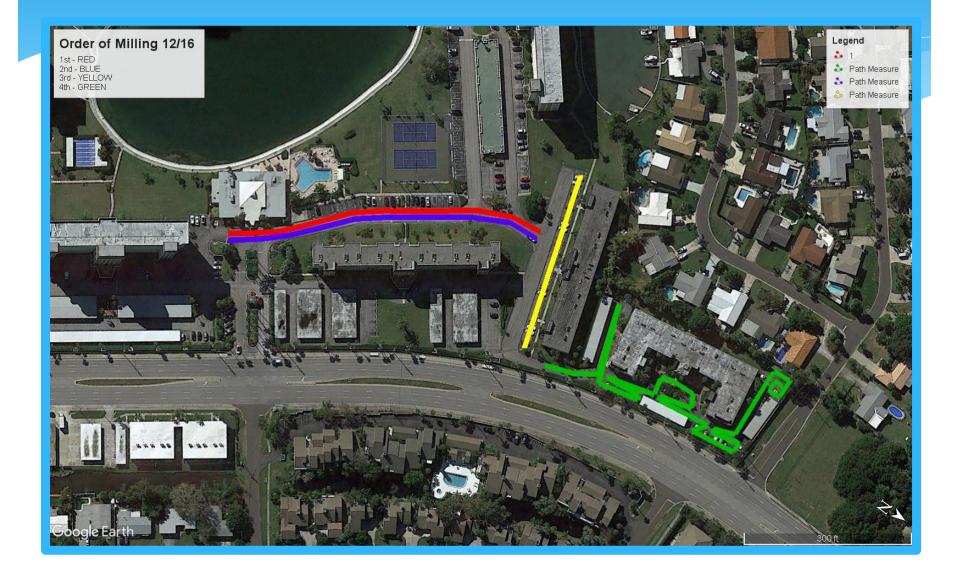
### **Overcoming the Unexpected** What COULD happen on your next paving project!

Connie Lorenz, President Asphalt Restoration Technology Systems, Inc. <u>1 Hour CEU</u> - #9632470



# Keep Calm!



## **ACT OR REACT!**

People WILL be watching you for your reaction and then react from there!



## Permits

### **Doing the Job Right**



### **Emergency Vehicles**





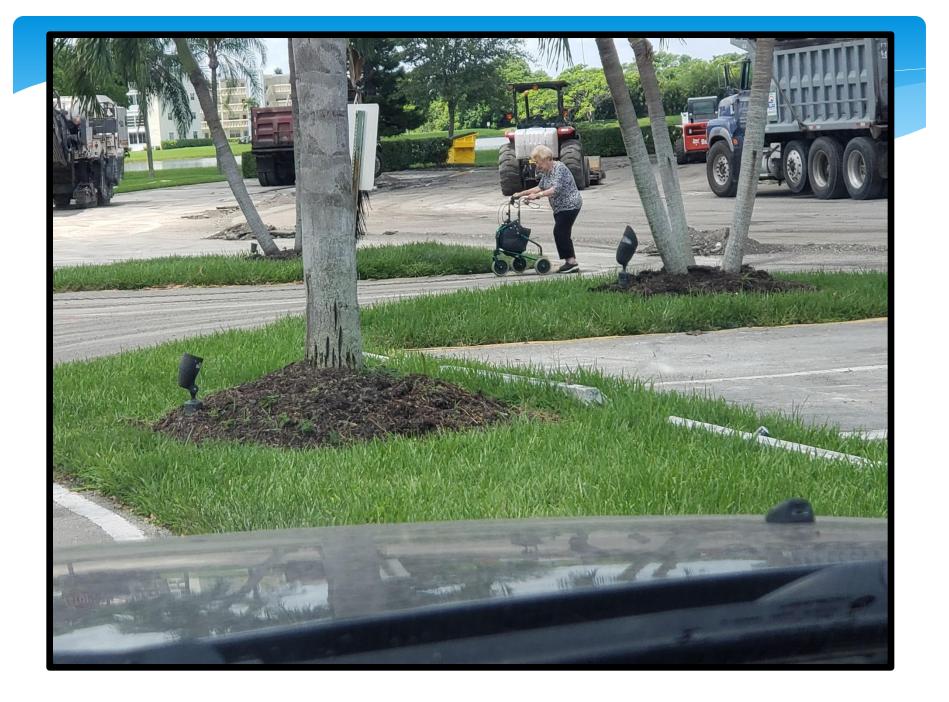


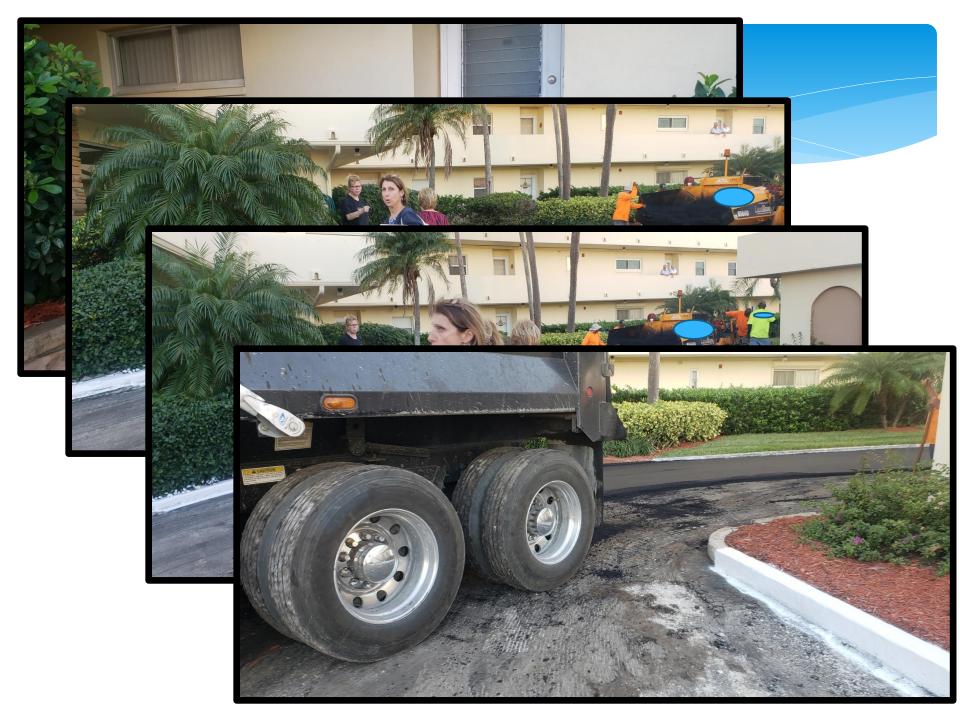
## Entitlement



## TOWING



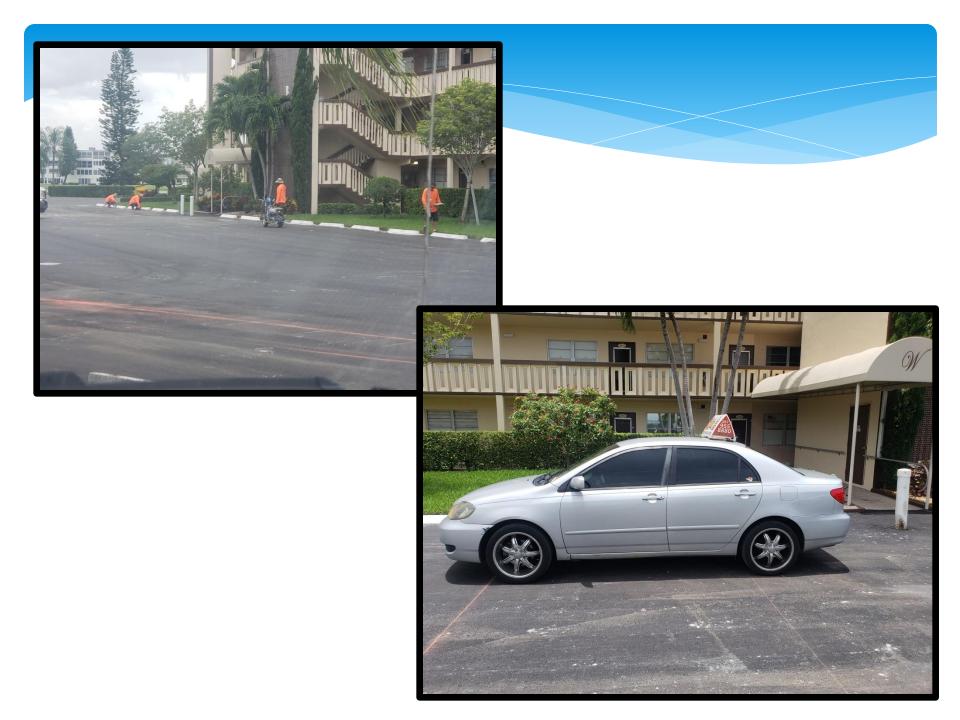












## Violence





## **Delivery/Garbage Vehicles**







## **Other Contractors**







## Pets





## **Minor Incidents**









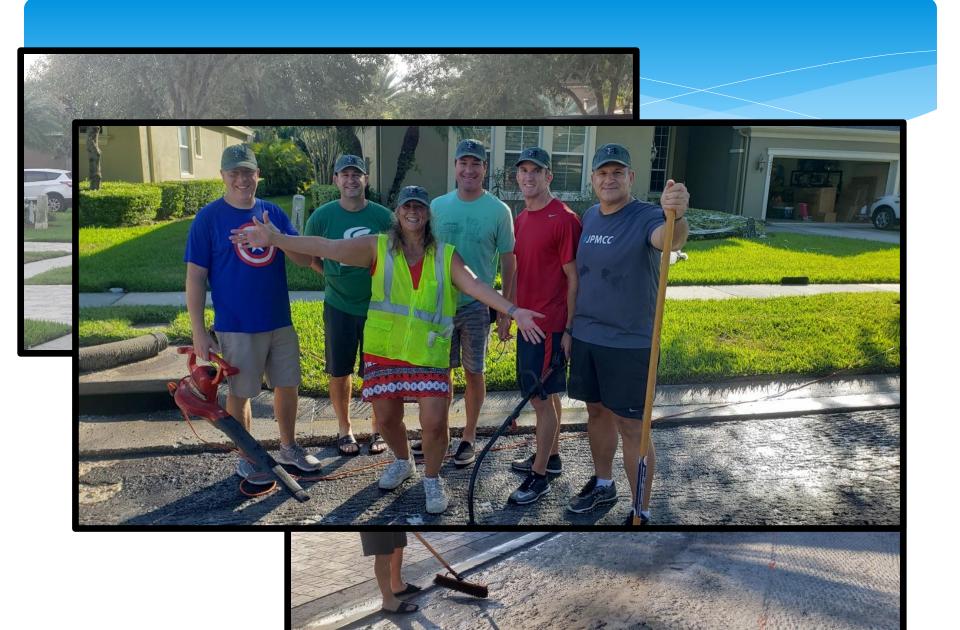


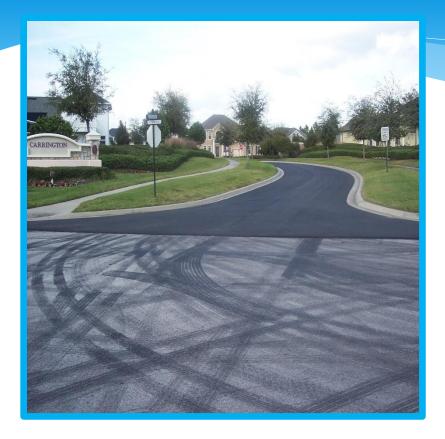












## Tracking

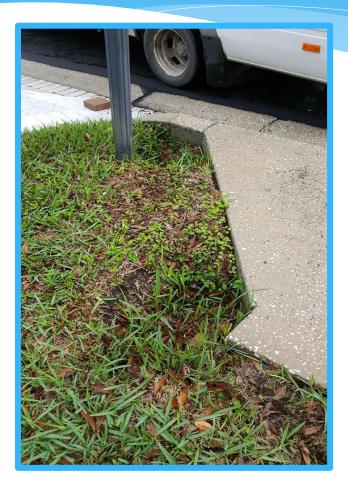




## **Major Incidents**

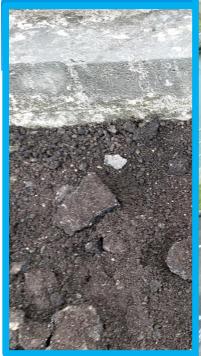


## **Underground Issues**





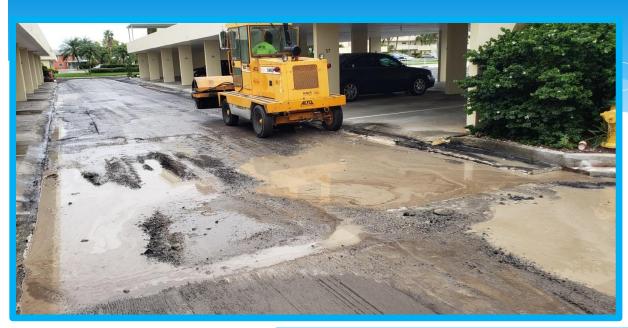












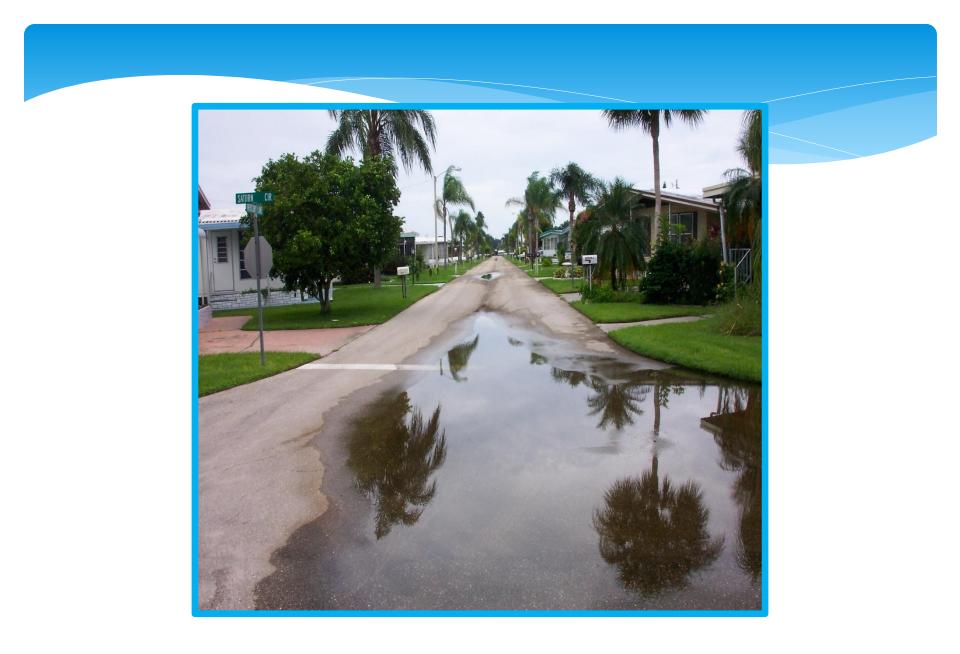
















### **COMMUNICATE:**

Contractor, Sub-Contractor, Board, Crew, Residents, Visitors & 911



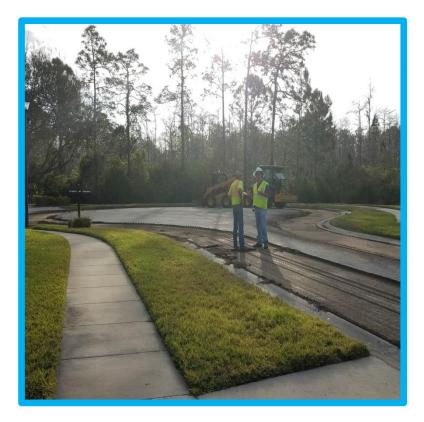
### Information Needed:

### **CONTRACTOR:**

Site Supervisor Contact # Asphalt Plant Phone #/Contact Sub Contractor's Name & Phone # (milling, sweeping, trucking, paving, striping) Consultant/Engineer Contact #/Info.

### **COMMUNITY:**

Site Contact & Phone # Insurance Certificate of All Contractors Non Emergency Contact Police/Fire HAZMAT/EPA Towing Company & Phone # Contractors Info Pack (sales rep/owner/AR/AP/Supervisor)



Web sites, Facebook, In House TV, Flyers, Posters and Signs OH MY!







SPHALT RESTORATION TEC 1523 East Pine Avenue 🍐 407-826-4732 Toll Free AsphaltNews.

### WHAT TO EXPECT -

NAME OF PROJECT: WORK TO BE COMPLETED:	Reserves @ Cypress Springs Milling of Roadways

The roadways of this community will be milled and removed o layout below to be advised of the plan of progression through milling and the order at which it will progress is only an examp crew will move faster or slower than projected. We will try to

### WHAT YOU NEED TO DO:

Please be aware of the crew and where they are working. If yo dirty, please make sure to park them in the garage or off prope roadway as they will be towed at the owner's expense. Please visit your home throughout the week such as nurses, home he they are aware of the milling schedule as well. REserves @Cy

Reserves @ Cypress Springs Milling 2 Days March 8, 2017 - Orange Rose Springs Drive North from Marabella Rose Court, Marabella Rose Court and Jasmine Rose Court March 9, 2017 - Green Rose Spring Drive South from Marabella Rose Court, Garden Rose Court, Valley Rose Court and both entry and exit.



"Wherever the road takes you, Asphalt Restoration



407-826-4732 Toll Free 1-800-254-47 AsphaltNews.com

### WHAT TO EXPECT - PAVING

Reserves @ Cypress Springs
Paving of Roadways

DATES TO BE COMPLETED: March 9 - 10, 2017

The roadways of this community will be paved on the dates listed above. Please be advised of the plan of progression through the community. The overview of at which it will progress is only an example as there is a possibility that the milli or slower than projected. We will try to keep everyone in the loop as it progres

PRIMER/TAC OIL: There will be a truck that will apply a primer/tac oil prior to it This material must cure or "crack" before it can be paved. Please DO NOT drive this material is down unless the contractors tell you its okay. This material is ap to BLACK so it can cause damage to your vehicles during the curing stages.

### WHAT YOU NEED TO DO:

Please be aware of the crew and where they are working. If you do not want yo dirty, please make sure to park them in the garage or off property. DO NOT part roadway as they will be towed at the owner's expense. Please make sure to inf visit your home throughout the week such as nurses, home health care aides, they are aware of the paving schedule as well.



"Wherever the road takes you, Asphalt Restoration



### ASPHALT RESTORATION TECHNOLOGY SYSTEMS, INC.

1523 East Pine Avenue 📥 Orlando, Florida 32824 407-826-4732 Toll Free 1-800-254-4732 AsphaltNews.com

Broward CC#13-3B-18425-X Palm Beach CC#: U-21936

### **ATTENTION RESERVES @ CYPRESS SPRINGS RESIDENTS**

### IMPORTANT INFORMATION

### THE REPLACEMENT OF THE ROADWAYS WILL BE COMPLETED BETWEEN: March 8<sup>th</sup> – 10<sup>th</sup>, 2017

THE CONTRACTOR WILL BE REMOVING THE PAVEMENT OVER 2 DAYS STARTING ON THE 8th. DURING THIS TIME. THERE WILL BE LARGE TRUCKS CONTINUOUSLY ENTERING AND EXITING THE COMMUNITY AND TRAVEL WILL BE POSSIBLE BUT SOME DELAYS MAY OCCUR.

PLEASE MAKE SURE THAT ALL VEHICLES ARE OFF OF THE ROADWAYS DURING THE MILLING PROCESS. IF YOU ARE CONCERNED ABOUT DIRT OR DUST ON YOUR VEHICLES. PLEASE PARK IN YOUR GARAGE. THE PAVING PROCESS IS NOT AS DIRTY AS THE MILLING PROCESS HOWEVER CAUTION IS ALWAYS RECOMMENDED.

AS THIS IS A FLUID SITUATION, IT IS NOT POSSIBLE TO KEEP EVERYONE UP TO DATE ON A MINUTE BY MINUTE BASIS. FOR THE MOST UP TO DATE INFORMATION PLEASE GO TO THE FOLLOWING WEBSITE:

DUE TO THE LARGE INVESTMENT OF THE ASSOCIATION IN RE-SURFACING THE ROADWAYS WE NEED YOUR COOPERATION AND PATIENCE DURING THIS PROJECT.

IN ORDER TO ALLOW THE NEW ASPHALT SURFACE TIME TO "CURE", LARGE COMMERCIAL TRUCKS, THE TRASH COMPANY, LAWN COMPANIES WITH TRAILERS, FEDEX AND UPS DELIVERIES WILL NOT BE ALLOWED TO COME INTO THE COMMUNITY FOR A MINIMUM OF 4 WEEKS FROM THE DATE OF COMPLETION

THE CONSULTANT ON THE PROJECT HAS ADVISED THAT THE REASON FOR PROHIBITING THESE TYPES OF VEHICLES AND EQUIPMENT TO TRAVEL ON THE ROADWAYS RELATES TO THE METHOD IN WHICH THEY START AND STOP THEIR VEHICLE AND/OR DROPPING THEIR LAWN TRAILERS ONTO THE ASPHALT WHICH PUTS PRESSURE IN A SPECIFIC AREA AND CAN DAMAGE THE SURFACE.

IF YOU ARE EXPECTING A FEDEX OR UPS DELIVERY THE ALTERNATIVES ARE TO DELAY THE DELIVERY THE PROJECT. PLEASE BE AWARE THAT THERE MAY BE A DELAY OR ASK TO ARRANGE TO PICK UP THE PACKAGE AT THE NEAREST STATION.

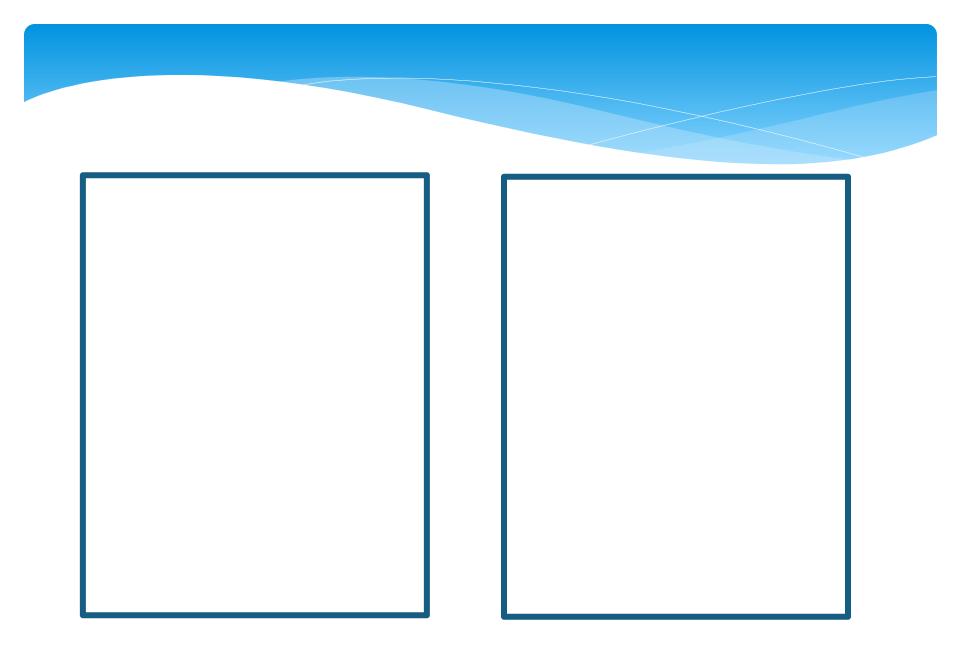
IF YOU HAVE SCHEDULED ANY TYPE OF LARGE PROJECTS. PLEASE RE-SCHEDULE UNTIL AFTER

### May 15, 2017

AGAIN, THANK YOU FOR YOUR PATIENCE AND COOPERATION. SHOULD YOU HAVE ANY QUESTIONS PLEASE CONTACT THE COMMUNITY ASSOCIATION MANAGER

Joey Arroyo - 407-788-6700 x51109

"Wherever the road takes you, Asphalt Restoration Technology Systems will be there!"



## **1. COMMUNICATE** 2.STAY CALM 3.ACT DOMAS phatt happens! 4.ASSESS THE SITUATION 5.CONTACT THE POWERS THAT BE 6.DOCUMENT DOEDNALT DOCUMENT 7. MOVE ON!